

Loop Air Conditioning Ltd Privacy Policy

Loop Air Conditioning Ltd is a supplier and installer of commercial and domestic air conditioning systems in the UK.

Our registered name is LOOP AIR CONDITIONING LIMITED, registration number Company Registration Number: 07995242. Our address is Panmore Farmhouse Kimpton Road, Peters Green, Nr. Luton, Bedfordshire LU2 9PR.

Our Privacy Policy

Our privacy policy relates to our website www.loopairconditioning.co.uk. In particular the policy covers how we manage the data which you may submit via our website.

What information do we collect?

- When you submit your details on our website, we collect your name, company name and email address via our online form, along with any additional information such as your address or job title, if supplied by you.
- We will also record further communications such as correspondence emails or letters sent to us by you.
- If you subscribe to our newsletter via our website, we will record your name and email address.

How we will use your information

- We will only use the information held about you for the reasons it was provided to us for eg subscribing to a newsletter.
- With regards to specific enquiries sent direct to any email address within with @loopairconditioning.co.uk we will retain your email address as a route to communicating with you until you ask us to cease communicating with you.
- Your email address will also be used to send you information about our products and services.

Secure storage of information

- Our website is protected by a security measure that will not allow any information to be accessed outside of Loop Air Conditioning Ltd.
- Your data is held on our secure in-house system.
- All systems are regularly reviewed.
- At your request, we will remove any personal data from all of our systems and confirm the removal with you as a final communication.

Data sharing

We will never share your data with any third party or associated organisation.

Google Analytics

We use Google Analytics to enable us to better understand the usage of our website so that we can adapt it for enhanced user experience. This does not reveal any information as to your organisation or data.

Your rights

Under the current data protection regulations, you have a right to:

- Know that we collect personal data, as outlined above
- Access your data on valid proof of identity
- Ask us to remove your data at any time
- Ask us to remove your data from mailing lists, but not necessarily all communications
- Ask us to amend your data.

Suppliers and third-party business partners

We will store personal data about all business suppliers and customers for the sole use of communicating with you with regard to Loop Air Conditioning business matters. Should any business relationship discontinue, you have the right to ask us to remove your data once all business matters are concluded.